

# Braydon Tiffany

## Linux Administrator

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## Professional summary

Linux Administrator focused on improving system reliability and security through cloud hardening, automated patching, and container-based deployments across ~50 AWS EC2 instances and on-prem infrastructure. Drives migrations and platform modernization efforts while reducing incident frequency and operational cost. Seeks roles that expand infrastructure automation and scalable operations.

## Employment history

APR 2025 – PRESENT

REMOTE (US)

### System Administrator, Noresco

- Hardens Security Groups and manages ~50 EC2 instances to cut unnecessary network exposure and enforce least-privilege access.
- Collaborates with software engineers to troubleshoot and resolve production incidents, including IBM Cognos issues, to maintain system stability and uptime.
- Deploys and manages containerized apps, including IBM Cognos, on RHEL via Docker to ensure consistent environment delivery.
- Led a cross-domain storage migration to NetApp, coordinating data moves across environments with minimal service disruption.
- Operates extensively in the RHEL CLI for day-to-day troubleshooting, system updates, and application setup across managed environments.

APR 2022 – APR 2025

SALT LAKE CITY, UT

### System Administrator, Intelligent Technical Solutions

- Provided desktop support and resolved Windows and macOS workstation incidents across 30+ client environments, cutting repeat tickets and downtime for users.
- Documented troubleshooting steps and solutions in the knowledge base to reduce average ticket resolution time.
- Served as the go-to Linux administrator in a primarily Windows-based environment, managing 2-3 client environments running RHEL in the cloud and maintaining service continuity.
- Patched Linux servers with Ansible automation to ensure consistent, repeatable updates and stronger security posture.
- Contributed to backend infrastructure design and managed AWS services to balance performance and cost while maintaining secure operations.
- Managed on-prem virtual machines, Azure and Microsoft 365, and used ConnectWise for ticket lifecycle tracking to improve system reliability.

AUG 2021 – FEB 2022

REMOTE (MICHIGAN)

### Enterprise Service Desk (DoD Contract), TEKsystems

- Improved end-user productivity by resolving password, printer, and break/fix issues with timely support and clear instructions.
- Handled inbound phone and ticket requests to restore hardware, software, network, and application access for DoD users with minimal downtime.
- Prioritized and resolved IT incidents through root-cause analysis to deliver comprehensive solutions and reduce repeat issues.
- Supported and administered Microsoft Office 365 applications to maintain user access and collaboration across teams.
- Assisted in maintaining and troubleshooting internal Department of Defense systems to ensure secure, continuous operations.

JUN 2017 – AUG 2021

SUTTONS BAY, MI

### IT Support Technician, Suttons Bay Senior High School

- Facilitated new hire onboarding with guided technology setups, cutting first-week support requests and easing adoption.
- Diagnosed and resolved printer, scanner, and network hardware issues to restore services and reduce downtime for staff and students.
- Configured new desktops and laptops, applying correct software and server permissions to ensure secure, classroom-ready systems.
- Managed Windows and macOS faculty machines while supporting iPad and Chromebook deployments to maintain consistent user experience.
- Administered Jamf Pro and Google Admin to enforce device policies and streamline device provisioning across the school.
- Performed Windows Server tasks to improve IT infrastructure reliability and support school network operations.

## Education

### High school diploma

## Certifications

**AWS Certified Solutions Architect – Associate**

**CompTIA A+, Net+, Sec+**

**AWS SysOps Administrator Associate**

**Terraform Associate**

**Red Hat Certified System Administrator**

## Skills

Windows Server/Active Directory, Linux Administration (RHEL, Debian-based), Infrastructure as Code (Ansible, Terraform), Network Administration (TCP/IP), AWS/Azure, Virtualization, Vulnerability Management, Containerization (Docker)

## Hobbies

- Homelabbing and self-hosted infrastructure experimentation